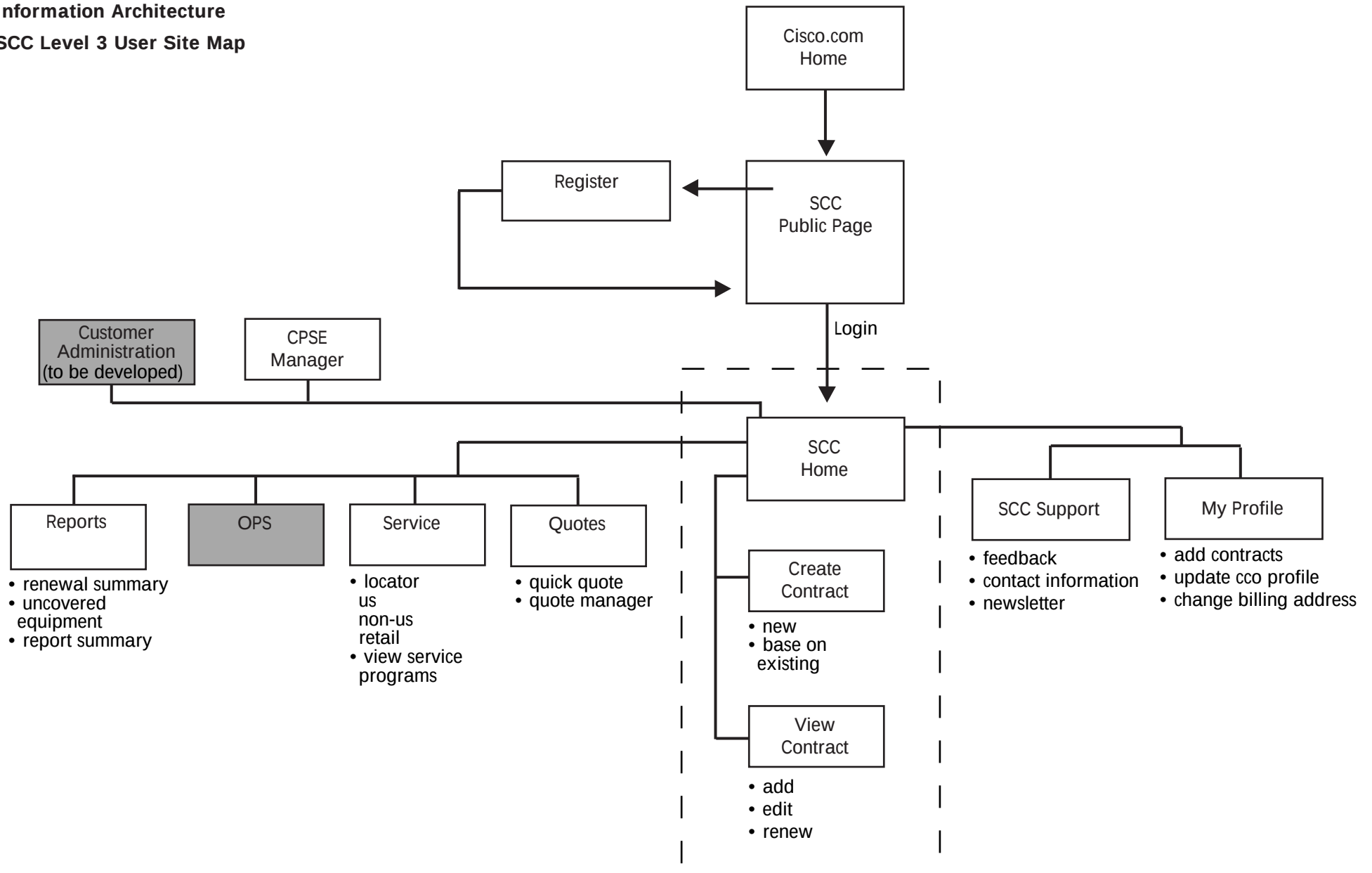
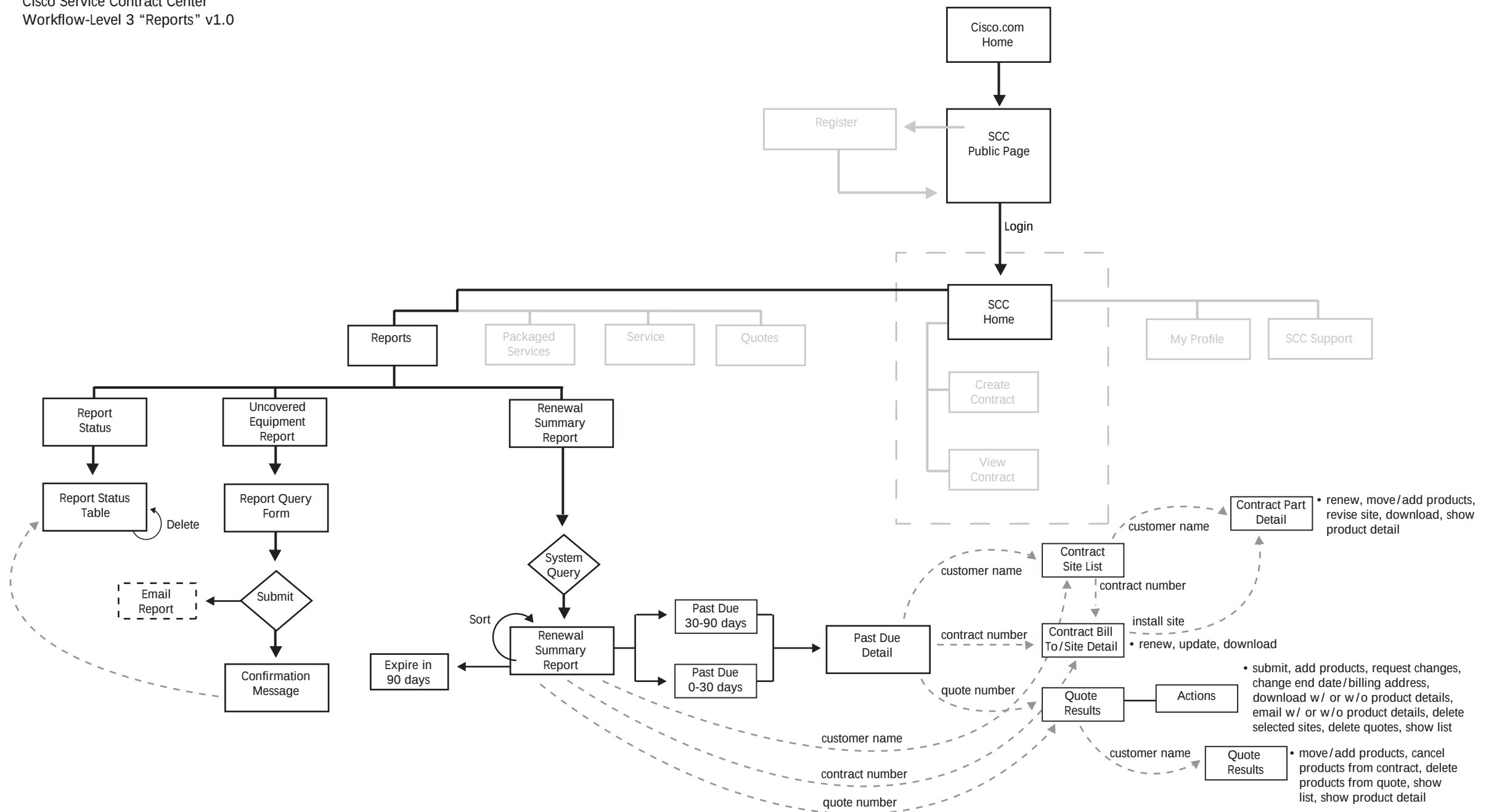
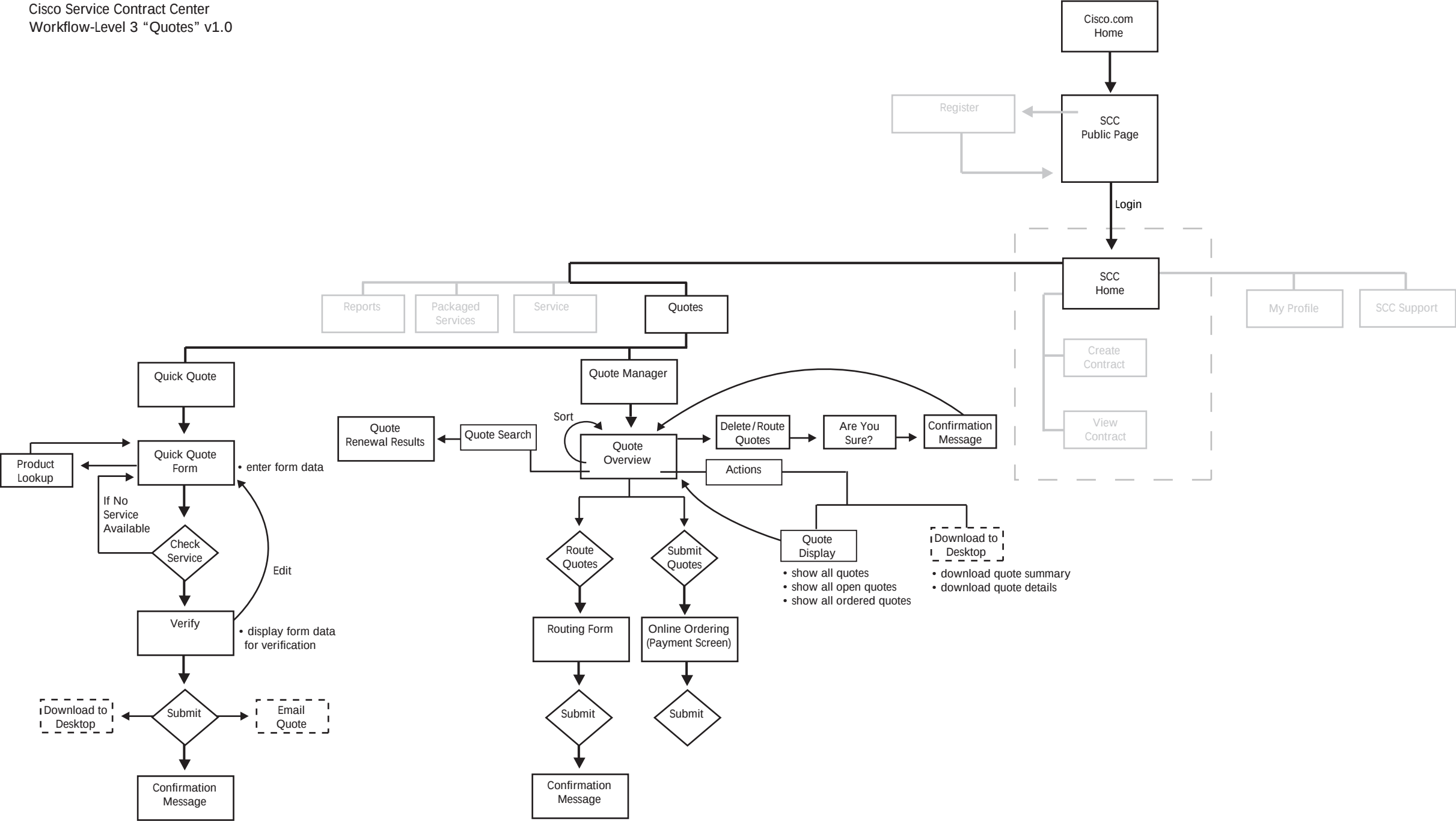


Cisco
Information Architecture
SCC Level 3 User Site Map



Cisco Service Contract Center
Workflow-Level 3 “Reports” v1.0





Logo

SCC Header

Cisco Home

You are logged in as: svolslund

SCC HomeMy ProfileScs SupportIncentivese-Learning

ReportsServicesPackaged ServicesQuotes

View Contracts

GO!

Create Contracts

☐ New

☐ Base on existing

GO!

Most Active Contracts Header

Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh. lacreet dolore magna aliquam erat volutpat.

Customer	Contract #	Contract \$	Renewal Date	Quote #
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXX	XXXXXXXX	XXXXXX ▼

GO!

Renewal Contracts

a contract

a contract

a contract

Open Quotes

a quote

a quote

a quote

Logo

SCC Header

Cisco Home

You are logged in as: svolslund

SCC Home

My Profile

Scs Support

Incentives

e-Learning

Reports

Services

Packaged Services

Quotes

View Contracts

GO!

Create Contracts

☐ New

☐ Base on existing

GO!

Contract BillTo Header

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh. lacreet dolore magna aliquam erat volutpat.

Billing Information

Company Name:

 xxxxxxxxxxxxxxxxxxxxxxxx

Address:

 xxxxxxxxxxxxxxxxxxxxxxxx

ID Number:

 xxxxxxxxxxxxxxxxxxxxxxxx

Contact Information

Contact Name:

 xxxxxxxxxxxxxxxxxxxxxxxx

Phone Number:

 xxxxxxxxxxxxxxxxxxxxxxxx

Email:

 xxxxxxxxxxxxxxxxxxxxxxxx

Download Contract:

☒ Summary

☒ Details

Contract Information

Renew	Contract #	Renewal Date	Renewal Term	Status	Service Level	Comments:
☐	xxxxxxxxxx	xxxxxxxx	xxxxxxxx	xxxxx	xxxxxxxx	
		Install Site xxxxxxxxxxx	Product Location xxxxxxxxxxxxxxxxxxxxxxxx		Begin Date xxxxxxxx	End Date xxxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx
☐		xxxxxxxx	xxxxxxxxxxxxxxxxxxxxx		xxxxxxx	xxxxxxx

Submit

Contract Detail Page: 1 2 3

next>

Service Contract Center



[Home](#) | [What's New](#) | [How to Buy](#) | [Login](#) | [Profile](#) | [Feedback](#) | [Search](#) | [Map/Help](#)

Networking Products

Service Contract Center



View Contracts

[Contract Lookup](#)

[Customer Lookup](#)

Before You Order

[Serv Locator \(US/CAN\)](#)

[Serv Loc \(Non US/CAN\)](#)

[Serv Locator \(CBR\)](#)

[Service Pricing](#)

[Service Categories](#)

[TIS Categories & Reg](#)

[Uncovered Equip Report](#)

[Report Status](#)

Order Service

[Generate Renewal](#)

[Customer Lookup](#)

[Quote Manager](#)

Packaged Services

[New PKG Reg.](#)

● SCC E-Learning NEW

[Online Training Registration \(New User\)](#)

[Online Training Login](#)

● View Contracts

[By Contract / Serial / PO / SO Number](#) (Contract Lookup)

[By Customer Name](#) (Customer Lookup)

[Renewal Business Summary](#) (Query may take 2 minutes)

● Before You Order

View Service Availability:

[In US and Canada](#) (Service Locator US/CAN)

[Outside of US and Canada](#) (Service Locator Non US/CAN)

[Outside of US and Canada for Resale](#) (Service Locator CBR)

View Service Programs:

[View Service Program](#)

Service Pricing:

[Create a Quick Quote](#) (Service Pricing)

[Check Packaged Service Category](#) (Service Categories)

[Create A Report of All Equipment Not Under Contract](#)

[Check Status of Your Report](#)

● Order Service

Generate New Quotes:

[For Adding Equipment to Existing Service Contracts](#)

[For Creating a New Service Contract](#)

Generate Renewal Quotes:

[By Contract Number](#) (Generate Renewal)

[By Customer Name](#) (Customer Lookup)

Edit Quotes and Purchase Service:

[View & Submit Your Quotes](#) (Quote Manager)



SERVICE CONTRACT CENTER

You are logged in as: svolslund

[REPORTS](#)[SERVICES](#)[PACKAGED SERVICES](#)[QUOTES](#)[CPSE](#)[ADMINISTRATION](#)[Renewal Summary](#)[Uncovered Equipment](#)[Report Summary](#)

View Contracts

☐ Add

☐ Edit

☐ Renew

[Advanced Search](#)

Create Contracts

☐ New

☐ Base on existing

Welcome to SCC

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim dolear veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ear commodo consequat. Duis autem vel eum iriure dolor in hendrerit in vulputate velitd esse molestie consequat, vel illum dolore eu feugiat nulla facilisis at vero eros et accumsan et iusto odio dignissim qui blandit praesent luptatum zzril delenit augrue duis dolore te feugait nulla facilisi.

Customer	Contract Number	Contract Amount	Renewal Date	Quote Number
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475
Mookesh Patel	1101983	1,990.00	24-Aug-2000	0411475

Renewal Contracts

[Customer Name / Number](#)[Customer Name / Number](#)[Customer Name / Number](#)

Open Quotes

[Customer Name / Number](#)[Customer Name / Number](#)[Customer Name / Number](#)



View Contracts

[Contract Lookup](#)[Customer Lookup](#)

Before You Order

[Serv Locator\(US/CAN\)](#)[Serv Loc\(Non US/CAN\)](#)[Serv Locator \(CBR\)](#)[Service Pricing](#)[Service Categories](#)[TIS Categories & Reg](#)[Uncovered Equip Report](#)[Report Status](#)

Order Service

[Generate Renewal](#)[Customer Lookup](#)[Quote Manager](#)

Packaged Services

[New PKG Reg.](#)[Contract Lookup](#)

Support

[SCC Register](#)[Help](#)[Change Billing Address](#)[Questions/Comments](#)[Read News](#)

Step 1: Select Pricing Options

[Submit Query](#)[Clear Form](#)Service Level Product Location (Country) Billing Country Date Format

Product Number	Lookup	Quantity	Begin Date	End Date
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001
		1	09/07/2000	09/06/2001

[Submit Query](#)[Clear Form](#)Number of Lines [Resize Number of Lines](#)

To save your preferences for Service Level, Product Location Country, Billing Country, Date Format and Number of Lines, click on

[Save Current Selection](#)

Step 2: Check Service Availability

(Optional): If you wish to check service availability for your product location, please complete the following fields:
(Recommended if you're placing an order, but not required to complete Quick Quote)

For product locations in US/Canada, Enter your **Product Location** zip/postal code

Zip/Postal Code

Not required for SMARTnet 8x5xNBD (SNT)

For all other countries, Enter your **Product Location** city, state/province

City (Country not necessary) State/Province (Country not necessary)

SMARTnet 8x5xNBD (SNT) is available in [select countries](#).

[Submit Query](#)[Clear Form](#)



View Contracts

☐ Add

☐ Edit

☐ Renew

[Advanced Search](#)

Create Contracts

☐ New

☐ Base on existing

Quick Quote

Lorem ipsum dolor sit amet, consetetuer adipiscing elit, sed diam nonummy nibeh tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim dolear veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ear commodo consequat.

Select Service Level: Select Billing Country:

Check Service Availability

To check service availability enter the city and country or Zip/Postal code

Product Location

City: Country:

or

Zip/Postal Code:

Product Number Lookup	Quantity	Date (MM/DD/YYYY)	
		Begin Date	End Date
SYSCO6788	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001
	1	07/17/2000	07/16/2001

Add More Lines:

Service Contract Center

Contract Lookup



Contract Bill To				Update	Download	Renew
Contract	1101983	Contract Type	SMARTnet 8x5xNBD (SNT)			
Last Renewal Date	16-JUN-2001	Bill To	EVERYTHING SVEIN NETWORKS			
Status	Active	Bill-to Id	631352			
Contact Name	Winnie Pooh	Address	170 WEST TASMAN DRIVE SAN JOSE,CA 95134			
Contact Email	winnie@hundredacre.com	Contact Phone	555-1234			
User Comments						

Renewing this contract? If you would like to create a renewal quote for this contract, select the Renew button above. If you are renewing each product with Packaged Services, select the Renew button for one of the sites below.

Site Details

Install Site	Address	Earliest Begin Date	Latest End Date
INACTIVE	A A SAN JOSE,CA 95134	01-JUL-2003	30-JUN-2004 Renew
WEDNESDAY	101 SOUTH BLVD SAN JOSE,CA 95132	01-JUL-2003	30-JUN-2004 Renew
PETES SOCCER SHOP	123 ADDIDAS WAY MENLO PARK,CA 94025	18-JUN-2001	17-JUN-2002 Renew
SHMOO INC	1 WU WAY TORONTO, M5H 3S5 CANADA	01-JUL-2002	30-JUN-2003 Renew
LOCKYER LOCKSMITHS	5678 BIG ISLAND DRIVE HILO,HI 96720	16-JUN-2001	30-JUN-2004 Renew
TOM AND JERRY	123 TOMS WAY SAN JOSE,CA 95134	01-JUL-2003	30-JUN-2004 Renew
DOSSOLA INC	444 CALIFORNIA STREET PALO ALTO,CA 94306	28-AUG-2001	27-AUG-2002 Renew
COMMUNICATIONS TEST DESIGN	1373 ENTERPRISE DRIVE	28-APR-2001	31-MAY-2001 Renew

View Contracts

☐ Add
☐ Edit
☐ Renew

[Advanced Search](#)

Create Contracts

☐ New
☐ Base on existing

Contract Summary

Lorem ipsum dolor sit amet, consetetuer adipiscing elit, sed diam nonummy nibeh tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim doloar veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ear comm odo consequat.

Billing Information

Company Name: **Boston Networks**
 Address 1: **PO Box 759 Wataquadoc RD**
 Address 2: **Bolton, MA 01740**
 ID Number: **256393**

Contact Information

Contact Name: **Rick Cataldo**
 Phone Number: **978-365-7500**
 Email: **rcataldo@bostonnetworks.com**

Download Contract

- ☐ Summary
☐ Details

Renew	Contract Number	Renewal Date	Renewal Term	Status	Service Level	Comments:
☐	<u>1096041</u>	30-Aug-2000	XXXXXXXX	Active	Onsite 24x7x4	
Renew	Install Site	Production Location			Begin Date	End Date
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000
☐	JF Moran	1361 Prospect Ave Des Plaines, IL 60018			15-Apr-1999	30-Aug-2000



DESIGN

> click to register

Welcome to the radically new
newmedia.com.

Register today to receive fabulous insider
benefits you won't find anywhere else:

- Customized content
- Insider's Report - a free weekly
update newsletter
- Special offers and discounts for
members only

[Already Registered?](#)

CLICK HERE TO
REPORT BUGS



> about newmedia

business

Doing It for Themselves
By Jason Compton

Customer service in the
e-commerce world requires a
careful balance between
addressing the customer's
individual needs and giving them
the freedom to solve their own
problems.

Customer service in the
e-commerce world requires a
careful balance between
addressing the customer's
individual needs and giving them
the freedom to solve their own
problems.

[> Click to read more...](#)

design

NewMedia's 1999 Invision
Awards Honor the Best of the
Best
By Jeff Burger

The suspense has finally ended
as the industry learned which
finalists won top honors in
NewMedia's 1999 Invision
Awards--the world's largest and
most prestigious digital media
content competition.

[> Click to read more...](#)

technology

NewMedia's 1999 Invision
Awards Honor the Best of the
Best
By Jeff Burger

The suspense has finally ended
as the industry learned which
finalists won top honors in
NewMedia's 1999 Invision
Awards--the world's largest and
most prestigious digital media
content competition.

[> Click to read more...](#)



Click here to get the Insider's Report.

> SEARCH

business

 Δ
 ∇

Getting to Know E-You
- How can you get your customers to tell you who they are--and use that information to meet their needs and keep them coming back?
Successful Web

> NEWMEDIA INVISION

audio powered by
clipstream

НІПТ



Θ_2 Jason Complex

Customer service in the e-commerce world requires a careful balance between addressing the customer's individual needs and aiding them.

See the home page of
Julian Neuhoff, dubbed
"The guru of web page
usability" by The New
York Times
McKinsey & Company,
conducted the nation's

design



A

By Jeff Burger

The suspense has finally ended as the industry learned which finalists won top honors in NewMedia's 1999 Invision Awards--the world's largest and most prestigious digital media content competition. The Who's Who of the interactive media community attended the gala event Thursday evening, November 11th, at the new W hotel in downtown San Francisco. Two major themes were apparent in the judges' selections: The determining factor was the quality of the experience, and the best experiences were happening on the Web.

A

[Anatomy Revealed Walkthrough](#)
[CTV Family Workshop Walkthrough](#)
[Willing To Try Walkthrough](#)

v

technology

Q. Jeff Bauer?

While Microsoft and Facebook are putting around on the desktop with advertising deals and strategic partnerships, startup Intel Video

HighTV offers news, information, and chat for Internet TV users sponsored by Los Angeles consulting firm, HNTB. Interactive TV news



Click here to get the Insider's Report.

V GOTO, ↓

> SEARCH

11.21.99

RESOURCES

TOOLS

TOYS

SUPPORT



technology

topic
centers

Advertising & Marketing

sponsored by
Excite/®Home

Getting to Know E-You

- How can you get your customers to tell you who they are--and use that information to meet their needs and keep them coming back?
Successful Web

> NEWMEDIA 500

> NEWMEDIA INVISION



Switch sections
by clicking on
"Business"
"Design" or
"Technology"

[➤ BROWSE](#)

Doing It for Themselves

8. Jason Complex

Customer service in the e-commerce world requires a careful balance between addressing the customer's individual needs and giving them:

new to you

External Links

See the home page of ["Web page usability" by McKinsey & Company](http://www.mckinsey.com), a business consulting company, for business models and no [Office](http://www.mckinsey.com) online solutions: interactive collaboration,

> BROWSE

NewMedia's 1999 Invision Awards Honor the Best of the Best

By Jeff Burger

The suspense has finally ended as the industry learned which finalists won top honors in NewMedia's 1999 Invision Awards--the world's largest and most prestigious digital media content competition. The Who's Who of the interactive media community attended the gala event Thursday evening, November 11th, at the new W hotel in downtown San Francisco. Two major themes were apparent in the judges' selections: The determining factor was the quality of the experience, and the best experiences were happening on the Web.

Awards of Excellence: Hard Media

Business: CyberProtect
Creative and
designnical Excellence:
Anatomy Revealed

[➤ Browse](#)

More Bang for Your Bandwidth

Dr. Jeff Sauer

Apple, Microsoft and Facebook are jockeying around on the desktop with advertising deals and strategic partnerships, startup instant video

new to you

External Links

Net4TV offers news, information, and chat for Internet TV users sponsored by Los Angeles consulting firm, **net4**.
Interactive TV news

Research

Investor

Sales

Your Industry

Go

11.21.99

RESOURCES

GO TO

SEARCH

TOOLS

PRINT

TOYS

MY CLIPS

SUPPORT

DOWNLOADS

technology

topic centers

Advertising & Marketing

sponsored by Excite/AtHome

Getting to Know E-You

- How can you get your customers to tell you who they are--and use that information to meet their needs and keep them coming back? Successful Web

> NEWMEDIA 500

> NEWMEDIA INVISON

Switch sections by clicking on "Business" "Design" or "Technology"

> BROWSE

Doing it for Themselves

By Jason Compton

Customer service in the e-commerce world requires a careful balance between addressing the customer's individual needs and giving them:

new to you

External Links

See the home page of "Web page usability" by McKinsey & Company, a business consulting and business models and solutions provider.

> BROWSE

NewMedia's 1999 Invision Awards Honor the Best of the Best

By Jeff Burger

The suspense has finally ended as the industry learned which finalists won top honors in NewMedia's 1999 Invision Awards--the world's largest and most prestigious digital media content competition. The Who's Who of the interactive media community attended the gala event Thursday evening, November 11th, at the new W hotel in downtown San Francisco. Two major themes were apparent in the judges' selections: The determining factor was the quality of the experience, and the best experiences were happening [on the Web](#).

Awards of Excellence: Hard Media

Business: [CyberProtect](#)

Creative and design Excellence: [Anatomy Revealed](#)

> BROWSE

More Bang for Your Bandwidth

By Jeff Sauer

While Microsoft and RealNetworks are duking around on the desktop with advertising deals and strategic partnerships, startup Instant Video

new to you

External Links

IMV offers news, information, and chat for Internet TV users sponsored by Los Angeles consulting firm, iecta.

Interactive TV news

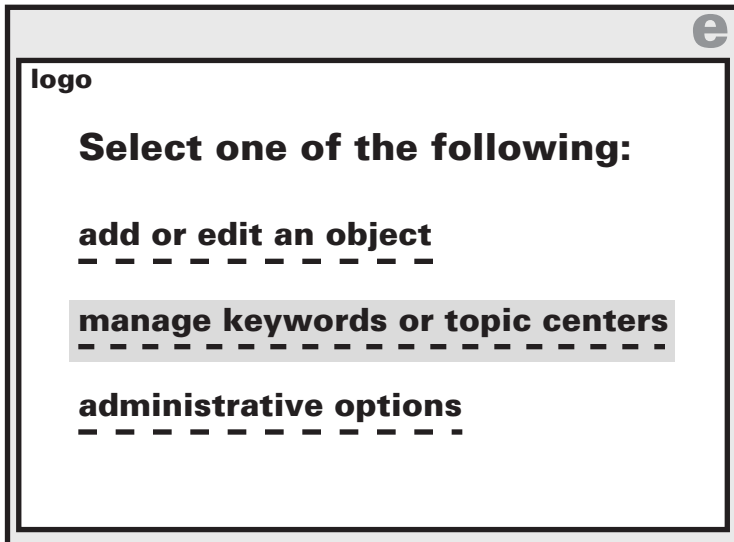
COPYRIGHT © 2000 HYPERMEDIA COMMUNICATIONS, INC. ALL RIGHTS RESERVED.

[OUR PRIVACY POLICY](#)
[OUR EDITORIAL POLICY](#)
[CONTACT US](#)

New Media-CMS-Manage Topic Centers

Storyboard

September 20, 1999

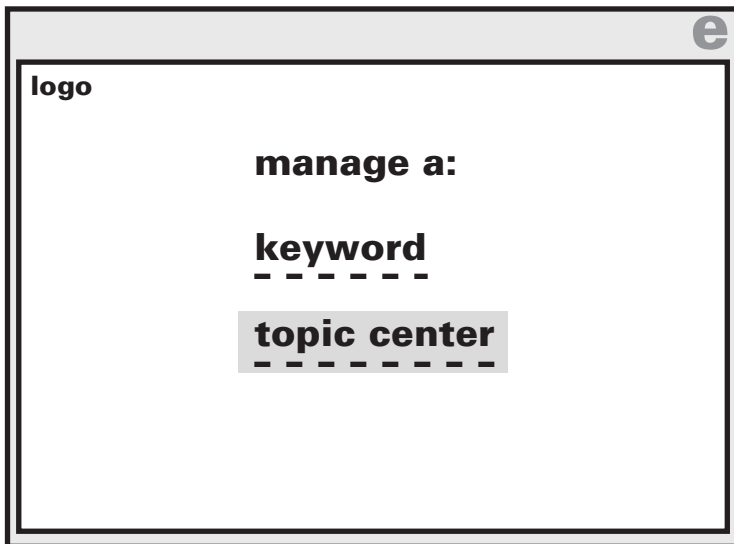


Storyboard frame 1: Main menu selection screen. The frame has a header bar with a logo on the left and a small 'e' icon on the right. The main content area contains the text "Select one of the following:" followed by three options, each preceded by a dashed line: "add or edit an object", "manage keywords or topic centers" (highlighted with a gray background), and "administrative options".

From the main menu within the cms, a user will select one of 3 options:
add or edit an object
manage keywords or topic centers
administrative options

The logo, which appears in the upper left of the screen, will always take the user to the main menu of the cms.

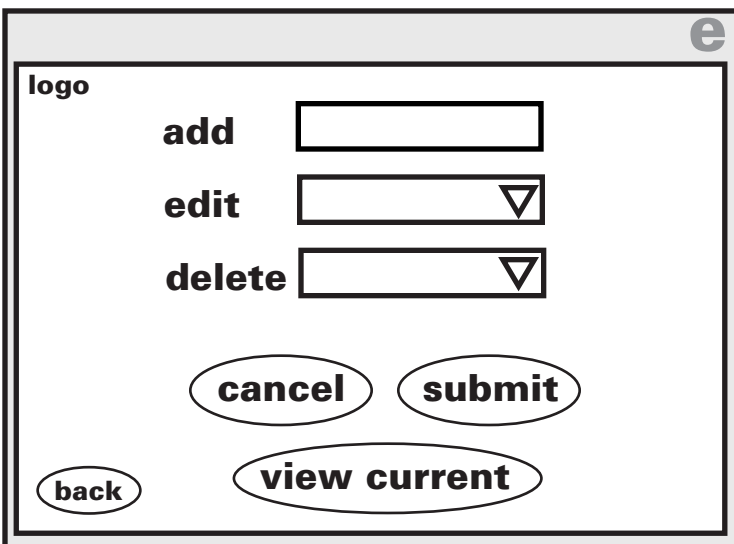
In this instance, a user has selected the manage keywords or topic centers link.



Storyboard frame 2: Manage a: keyword or topic center selection screen. The frame has a header bar with a logo on the left and a small 'e' icon on the right. The main content area contains the text "manage a:" followed by two options, each preceded by a dashed line: "keyword" and "topic center" (highlighted with a gray background).

After selecting manage keywords or topic centers from the main menu, user's will arrive at a screen that will give them the option to choose to manage a keyword or topic center.

In this instance, a user has selected the manage topic center link.



Storyboard frame 3: Manage topic center actions screen. The frame has a header bar with a logo on the left and a small 'e' icon on the right. The main content area contains three rows of text and input fields: "add" followed by a text input field, "edit" followed by a dropdown menu, and "delete" followed by a dropdown menu. Below these are four buttons: "cancel", "submit", "back", and "view current".

After selecting the manage topic center link, user's will arrive at a screen that will give them the option to add, edit or delete a topic center or view the current topic center listings.

Pressing the back button will take the user to the previous screen.

New Media-CMS-Manage Topic Centers (Add)

Storyboard

September 20, 1999

logo

add

edit

delete

cancel submit

back view current

In this instance, a user has selected the add a topic center option.

The user will type into the text box the topic center they wish to add into the system.

Pressing the back button will take the user to the previous screen.

logo

add

edit

delete

cancel submit

back view current

If the user decides that the topic center they have just typed in is correct, pressing the submit button takes the user to a verification screen.

logo

add

edit

delete

cancel submit

back view current

If the user decides that the topic center they have just typed in is incorrect, pressing the cancel button clears the text field and allows them to type in a new word.

New Media-CMS-Manage Topic Centers (Delete)

Storyboard

September 20, 1999

logo

add

edit ▼

delete ▼

cancel submit

back view current

In this instance, a user has selected the delete a topic center option. The user will use a pull-down menu to select from a list of the topic centers that are currently in the system.

Pressing the back button will take the user to the previous screen.

Pressing the submit button takes the user to a verification screen.

Pressing the cancel button clears the selection and allows the user to select another topic center to delete from the pull-down menu.

New Media-CMS-Manage Topic Centers (Edit)

Storyboard

September 20, 1999

logo

add

edit

delete

cancel submit

back view current

In this instance, a user has selected the edit a topic center option. The user will use a pull-down menu to select from a list of the topic centers that are currently in the system.

Pressing the back button will take the user to the previous screen.

logo

Please edit the keyword below.

cancel submit

Once a user chooses a topic center to edit from the pull-down menu, a pop window appears from which they may edit the selected keyword.

The pop window contains a text box that is pre-populated with the topic center that the user has selected from the edit pull-down menu.

The user may then edit the keyword.

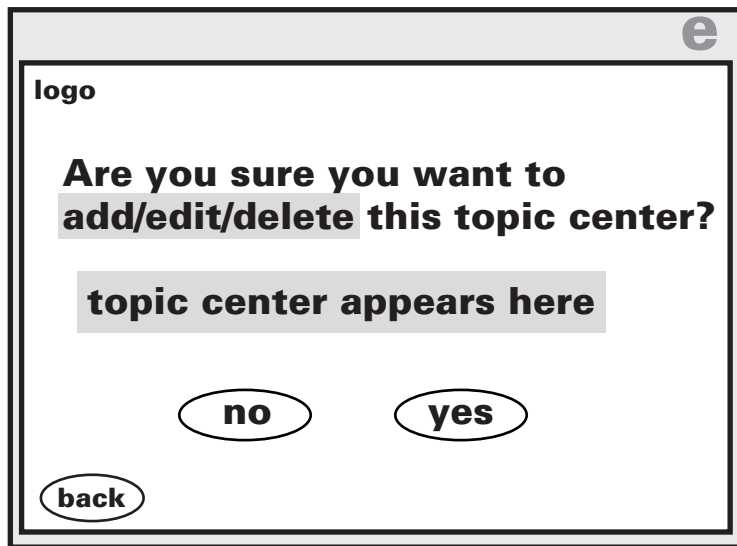
Pressing the submit button takes the user to a verification screen.

Pressing the cancel button closes the pop window and returns the user to the add/edit/delete screen.

New Media-CMS-Manage Topic Centers (Verify)

Storyboard

September 20, 1999



If the user decides that the topic center they have just added/edited/deleted is correct, pressing the submit button takes the user to this verification screen.

The highlighted word in the verification statement will change based on whether the user has chosen to add, edit or delete a topic center. The topic center to be added/edited/deleted will also appear onscreen.

If the user selects no, they will return to the previous screen where they may enter a new topic center.

If the user selects yes, they will return to the screen that allows them to choose whether they would like to add, edit or delete a topic center.

New Media-CMS-Manage Topic Centers (View Current)

Storyboard

September 20, 1999

Storyboard screen 1 shows a window titled "e" with a "logo" in the top left. The main content area contains three labels: "add", "edit", and "delete". Each label is followed by a text input field. The "edit" and "delete" fields are pull-down menus, indicated by a downward arrow icon. Below these fields are three buttons: "cancel", "submit", and "view current". The "view current" button is highlighted with a gray background. In the bottom left corner, there is a "back" button.

In this instance, a user has selected the view current topic center option.

Pressing the back button will take the user to the previous screen.

The list of topic centers that appear in the edit and delete pull-down menus are the currently active topic centers.

Storyboard screen 2 shows a window titled "e" with a "logo" in the top left. The main content area contains the text "Please choose a topic center to add to the edit and delete menus:". Below this text is a multi-select text box containing four lines of "XXXXXXXXXX" text. To the right of the text box is a vertical scrollbar with up and down arrow icons. Below the text box are three buttons: "cancel", "submit", and "back". The "back" button is in the bottom left corner.

After selecting the View Current option, the user will arrive at a screen that is a complete list of all the topic centers that have been entered into the system

This list will appear in a multi-select text box that will allow the user to select one or more topic centers to edit or delete.

Pressing the submit button will take the user back to the add/edit/delete screen and add the topic center(s) the user has just selected to the edit and delete pull-down menus.

Pressing cancel will return the user to the add/edit/delete screen.